



To Our Members:

At Port Conneaut FCU our highest priority is the safety and security of our members and staff. PCFCU is monitoring the COVID-19 coronavirus health threat and following the guidance from federal agencies and health experts. We want to inform our members that we have a business continuity plan in place for any disruptions of services, such as a branch closure. We are also advising members and staff to stay home and seek medical treatment if they exhibit any signs of sickness such as fever, cough or shortness of breath.

Port Conneaut members can always conduct transactions 24/7 with our Online and Mobile Banking services. If you are hesitant or unable to visit a Port Conneaut branch, consider conducting business remotely by accessing your accounts using one of the following options:

Online Banking and Mobile Banking

24-hour Audio Response at 440.593.7355

Our free ATMs

If you need assistance setting up any of these services or would like to speak with a Member Service Representative, please call 440.593.7350.

The Centers for Disease Control and Prevention (CDC) has issued a communication on prevention and treatment that outlines the best actions to take in order to reduce the risk of exposure and spread of the virus:

Avoid close contact with people who are sick.

Avoid touching your eyes, nose and mouth.

Stay home when you are sick.

Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.

We are taking all precautions where possible to protect our members and staff. If there are any changes or disruptions to service that affect members, we will post updates to our website and social media platforms.

Please visit the CDC link included in this letter for further information.

Centers for Disease Control & Prevention (CDC)

- [CDC 2019 Novel Coronavirus Situation Summary](#)
- [Interim Guidance for Businesses and Employers to Plan and Respond to 2019 Novel Coronavirus \(2019-nCoV\), February 2020](#)
- [CDC Travel Guidance](#)
- [CDC Communication Resources](#)

<https://www.cdc.gov/coronavirus/2019-ncov/about/prevention.html>